#### **EASE OF DOING BUSINESS**

# GOVERNMENT OF TELANGANA MUNICIPAL ADMINISTRATION DEPARTMENT

O/o Director of Municipal Administration, 640, A.C. Guards, Hyderabad.

#### CIRCULAR

Roc.No. 339/2016/M3-1,

dt. 12.05.2016

Sub:- Municipal Administration Department – Ease of Doing Business – Online Approval System (DPMS – Development Permission Management System) in the ULBs of Telangana State through M/s. Softech Engineers Pvt. Ltd., Pune – Letter of Acceptance issued to the consultants for commencing the work - Certain instructions – Issued.

Ref:-

- 1. G.O.Rt.No. 33 MA & UD (M1) Dept, dt. 22.01.2016
- 2. G.O.Ms.No. 65 MA & UD (M1) Dept, dt. 04.03.2016
- 3. This office Lr.Roc.No. 339/2016/M3, dt. 18.04.2016 addressed to M/s. Softech Engineers Pvt. Ltd., Pune

To facilitate 'Ease of Doing Business,' Government have proposed to introduce 'Online Approval System' in all Urban Local Bodies in Telangana State for issue of Building / Layout permissions. It has come to the notice of the Government that M/s. Softech Consultants, Pune have developed 'Online approval system (DPMS — Development Permission Management System) for Hyderabad Metropolitan Development Authority and same is working well and the same needs to be adopted in other Urban Local Bodies / UDAs. For this purpose, a Committee has been constituted in the reference 1<sup>st</sup> cited with the Special Chief Secretary, Municipal Administration and Urban Development Department as Chairman to negotiate with M/s. Softech Consultants, Pune and to finalize the contractual (financial) arrangements to develop similar system in Greater Hyderabad Municipal Corporation / Director of Town & Country Planning area.

- 2. Accordingly, the Committee negotiated with M/s. Softech Consultants, Pune and made the following recommendations which have been approved by the Government vide reference 2<sup>nd</sup> cited:
  - 1. The implementation would be phased over the next 3 quarters.
  - 2. In the first quarter DTCP, GHMC and 6 corporations would be taken up.
  - 3. In the second quarter selected number of municipalities and Nagar Palikas (Small ULBs) would be taken up and the support would be extended to a maximum period of 9 months.

- 4. The support would be provided for a 6-9 months period by Softech on a man month rate finalized by the committee
- 5. In case any institution needs further support from Softech, it shall be done at the discretion of the institution at the price negotiated by the committee.
- 6. The License Fee, Implementation support fee, Implementation Terms for 6-9 months from Softech and Operations support and fee shall be as given below

#### A. LICENSE FEE:

SI. No.	Location	Unit Price (Lacs INR)	Numbers	Total Amount (Lacs INR)
<u> </u>	GHMC	105/-	<del>                                     </del>	105/-
2	Corporation (Warangal, Karimnagar, Ramagundam, nizamabd, Nalgonda and Khammam	40/-	6	240/-
3	Municipalities	5/-	28	160/-
4	Municipalities	1.5/-	22	33/-
5	DTCP Workflow system	40/-	1	40/-
				578/-

- a) The licenses fee would be paid as and when the product is procured by the department / institution. Initially it would be for the GHMC, 6 corporations, DTCP and a few municipalities and nagarpalikas
- b) This license fee is a onetime fee paid for the ULBs of the State of Telangana and any further ULBs added would not be charged extra.
- c) This license for unlimited perpetual usage of the product.

### B. IMPLEMENTATION SUPPORT FEE:

SI. No	Location	Manmonth Rate
1	GHMC,DTCP	1,25,000
2	DTCP regional offices	75,000
3	Corporations	75,000
4	Municipalities	50,000
5	Nagarapalikas	50,000

# C. IMPLEMENTATION TEAMS FOR 6-9 MONTHS FROM SOFTECH:

SI. No	Location	Number of resources from
1	GHMC	Softech 6
2	DTCP HO	3
3	DTCP 2 regional offices	2 (1 per region)
4	Corporations	14 (4 for Warangal + 2 each for the remaining 5 Corporations)
5	Municipalities	28 (1 per Municipality)
6	Nagarapalikas	5 (1 per every 5 Nagar Panchayats)

# D. OPERATIONS SUPPORT AND FEE:

SI. No.	Location	Amount	Remarks
1	GHMC, DTCP	75,000 Per Manmonth	To be taken if required post implementation and after going Live
2	Corporations	50,000 Per Manmonth	To be taken if required post implementation and after going live 3 Municipalities
3	Municipalities		Existing System Analysts to be trained and used
4	Nagarapalikas		Existing system Analysts to be trained and used

<sup>3.</sup> In the reference 3<sup>rd</sup> cited, this office has issued Letter of Acceptance (LoA) to M/s. Softech Engineers Pvt. Ltd., Pune to initiate the work on adoption / customization of Development Permission Management System (DPMS) in DT&CP, Corporations, Municipalities and Nagarapalikas (Nagarpanchayats), excluding GHMC.

4. In view of the above, the Commissioners of all ULBs in the State are directed to take necessary action to implement the above Government orders on Online Building Approval System as a part of Ease of Doing Business scrupulously duly meeting the expenditure towards its implementation from the existing Budget provisions of the respective ULBs and report compliance to Government, this office and DTCP from time to time without fail.

Sd/- D.S. LOKESH KUMAR
DIRECTOR

Encl:- Copies of refs. 1st to 3rd cited

To

The Commissioners of all ULBs in the State excluding GHMC {through RDMAs}

The Regional Director-cum-Appellate Commissioners of Municipal Administration of Warangal and Hyderabad

Copy to the Director of Town & Country Planning, Telangana State, Hyderabad

Copy submitted to the Special Chief Secretary to Government, MA & UD Department, Telangana Secretariat, Hyderabad

FOR DIRECTOR

B

#### GOVERNMENT OF TELANGANA ABSTRACT

Municipal Administration and Urban Development Department – Introduction of 'Online approval system' in Greater Hyderabad Municipal Corporation / Director of Town & Country Planning area - Constitution of Committee to negotiate with the Consultant - Orders – Issued.

MUNICIPAL ADMINISTRATION AND URBAN DEVELOPMENT (M1) DEPARTMENT

LG.O.Rt.No.33

Dated: 22.01.2016.

Chairman

Member

Read the following:

1. Online approval system' developed by M/s. Softech Consultants
2 2 JAN 20 Minutes of the meeting chaired by Chief Secretary on 19.1.2016 on 'Ease of Doing Business'

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system in all ULBs of State for issue of building / layout permissions. It has come to the notice of the Government that M/s. Softech Consultants, Pune have developed 'online approval system (DPMS - Development Permission Management System) for Hyderabad Metropolitan Development Authority and same is working well and same needs to be adopted in the Greater Hyderabad Municipal Corporation / Director of Town & Country Planning area. For this purpose following Committee is constituted to negotiate with M/s. Softech Consultants, Pune and finalize the contractual (financial) arrangements to develop the similar system in Greater Hyderabad Municipal Corporation / Director of Town & Country Planning area.

Special Chief Secretary to Government, Municipal
 Administration and urban Development.

2. Secretary, I.T. Department

3. Secretary, Finance (FP) Department - Member

Commissioner & Special Officer, Greater - Member

Hyderabad Municipal Corporation

Metropolitan Commissioner, - Member

Hyderabad Metropolitan Development Authority

5. Commissioner & Director of - Member - Municipal Administration

7. Director of Town & Country Planning - Member

2. The Committee shall finalize the contractual (financial) arrangements with the Consultants, preferably by 25.01.2016.

#### (BY ORDERS AND IN THE NAME OF GOVERNOR OF TELANGANA)

M.G. GOPAL SPECIAL CHIEF SECRETARY TO GOVERNMENT

To

The Secretary, I.T. Department.

The Secretary, Finance (FP) Department.

The Commissioner & Special Officer.

Greater Hyderabad Municipal Corporation, Hyderabad.

The Metropolitan Commissioner, Hyderabad Metropolitan Development Authority, Hyderabad

The Commissioner & Director of Municipal Administration, Hyderabad.

The Director of Town & Country Planning, Hyderabad.

Copy to:

P.s to Special Chief Secretary to Government,

Municipal Administration and Urban Development Department.

SC/SF.

//FORWARDED :: BY:: ORDER//

SECTION OFFICER.

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## GOVERNMENT OF TELANGANA ABSTRACT

Municipal Administration and Urban Development Department – Introduction of 'Online approval system' in ULB / UDAs - Through M/s. Softech Consultants, Pune - Confirmed - Orders – Issued.

MUNICIPAL ADMINISTRATION AND URBAN DEVELOPMENT (M1) DEPARTMENT

G.O.Ms.No.65,

Dated: 04.03.2016.

G.O. Rt.No.33 MA dated 22.01.2016.

#### ORDER:

To facilitate 'Ease of Doing Business' Government have proposed to introduce 'online approval system' in all Urban Local Bodies of State for issue of building / Layout permissions. It has come to the notice of the Government that M/s. Softech Consultants, Pune have developed 'Online approval system (DPMS — Development Permission Management System) for Hyderabad Metropolitan Development Authority and same is working well and the same needs to be adopted in other Urban Local Bodies / UDAs. For this purpose, a Committee has been constituted in the reference read above with Special Chief Secretary, Municipal Administration and Urban Development Department as Chairman, and Secretary, I.T. Department, Secretary, Finance (FP) Department; Commissioner, Greater Hyderabad Municipal Corporation; Metropolitan Commissioner, Hyderabad Metropolitan Development Authority; Commissioner & Director of Municipal Administration and Director of Town & Country Planning, as Members to negotiate with M/s. Softech Consultants, Pune and finalize the contractual (financial) arrangements to develop the similar system in Greater Hyderabad Municipal Corporation / Director of Town & Country Planning area.

- 2. In pursuance of above said orders the Committee have negotiated with M/s. Softech Consultants, Pune and made certain recommendations as given in Annexure and same have been approved by the Government.
- 3. The Commissioner, Greater Hyderabad Municipal Corporation, Director of Town & Country Planning, Hyderabad and Commissioner & Director of Municipal Administration Department, Hyderabad are therefore requested to take further action as per the recommendations of the Committee and the expenditure for implementation of 'online approval system' shall be met from the existing Budget provisions.

(BY ORDER AND IN THE NAME OF THE GOVERNOR OF TELANGANA)

M.G. GOPAL
SPECIAL CHIEF SECRETARY TO GOVERNMENT

Τo

The Commissioner,

Greater Hyderabad Municipal Corporation

Hyderabad.

The Commissioner & Director of Municipal Administration Department, Hyderabad.

The Director of Town & Country Planning, Hyderabad Copy to:

The Finance Department.

Metropolitan Commissioner,

Hyderabad Metropolitan Development Authority, Hyderabad

The Secretary to Government , IT&C Department. SC/SF.

//FORWARDED ::BY:: ORDER//

SECTION OFFICER.

#### Annexure to G.O. Ms.No.65

(Recommendation of the Committee Constituted in G.O. Rt. No. 33 MA dated 22.01.2016)

- 1. The implementation would be phased over the next 3 quarters.
- 2. In the first quarter DTCP, GHMC and 6 corporations would be taken up.
- In the second quarter selected number of municipalities and Nagar Palikas (Small ULBs)
  would be taken up and the support would be extended to a maximum period of 9
  months.
- 4. The support would be provided for a 6-9 months period by Softech on a man month rate finalized by the committee
- In case any institution needs further support from Softech its shall be done at the discretion of the institution at the price negotiated by the committee.
- 6. The world Bank may be approached for supporting this project and accept the adoption of HMDA solution across the state under the procurement process of "prudent shopping" taking AP tender price for the same as the base line Alternatively he suggested that the state government would fund it from its sources.
- The License Fee, Implementation support fee, Implementation Tems for 6-9 months from Softech and Operations support and fee shall be as given below:

#### A. License Fee

SI.No	Location	Unit price (Lacs INR)	Nos	Total amount Lacs INR)
	OLINIC .	105	1	105
2	GHMC Corporation (Warangal, Karimnagar, Ramagundam, nizamabd, Nalgonda and	40	6	240
	Khammam	5	28	160
3	Municipalities	1.5	22	33
4	Municipalities	40	1	40
5	DTCP - Workflow system			578

- a) The licenses fee would be paid as and when the product is procured by the department / institution. Initially it would be for the GHMC, 6 corporations, DTCP and a few municipalities and nagarpalikas
- b) This license fee is a one time fee paid for the ULBs of the State of Telangana and any further ULBs added would not be charged extra.
- c) This license for unlimited perpetual usage of the product

### B. Implementation support fee

		Manmonth Rate
Sino	Location	1,25,000
1	GHMC, DTCP	75,000
2	DTCP regional offices	75,000
3	Corporations	50,000
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5	Nagarapalikas	50,000

:: 2 :: C. <u>Implementation Teams for 6-9 months from Softech</u>

Sino	Location	Number of recovered from O. 6
1	GHMC	Number of resources from Softech
2	DTCP HO	
3	DTCP 2 regional offices	3
4	Corporations	2 (1 per region)
		14 (4 for Warangal + 2 eachof the for the remaining 5 corporations)
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6	Nagarapalikas	5 (1 per every 5 nagar palikas)

## D. Operations support and fee

Sino	Location	Amount	Remarks
1	GHMC, DTCP	75,000 Per Manmonth	To be taken if required post implementation and after going Live.
2	Corporations	50,000 Per Manmonth	To be taken if required post implementation and after going live
3	Municipalities	-	Existing System Analysts to be trained and use.
4	Nagarapalikas	-	Existing system Analysts to be trained and used.

M. G. GOPAL SPECIAL CHIF SECRETARY TO GOVERNMENT

# GOVERNMENT OF TELANGANA MUNICIPAL ADMINISTRATION DEPARTMENT

From

Sri. M. Dana Kishore, I.A.S., Commissioner & Director of Municipal Administration, 640, A.C. Guards, Hyderabad. To
The Managing Director,
M/s. Softech Engineers Pvt. Ltd.,
The Pentagon, 5A, 5<sup>th</sup> Floor,
Next to Satara Road
Telephone Exchange,
Sahu College Road,
Pune-411009.
By RPAD

Lr.Roc.No. 339/2016/M3, dt. 18.04.2016

Sir,

Sub:- Municipal Administration Department – Ease of Doing Business – Online Approval System (DPMS – Development Permission Management System) in the ULBs of Telangana State – Letter of Acceptance – Regarding.

Ref:- 1. G.O.Rt.No. 33 MA & UD (M1) Dept, dt. 22.01;2016. 2. G.O.Ms.No. 65 MA & UD (M1) Dept, dt. 04.03;2016

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3	Municipalities'		Existing System Analysts to be trained and used
4	Nagarapalikas		Existing system Analysts to be trained and used

<sup>3.</sup> In view of the above, you are requested to initiate the work on adoption / customization of Development Permission Management System (DPMS) in DT&CP, Corporations, Municipalities and Nagarapalikas (Nagarpanchayats), excluding GHMC and you are required to sign an agreement in line with this LOA which will include detail scoping, implementation schedule and payment terms.

You are further requested to countersign the original LOA issued in duplicate to you duly accepting the terms and conditions stipulated above and submit back to this office within 7 working days. The expenditure for implementation of "Online Approval System" shall be met from the existing Budget provisions of the respective ULBs.

Yours faithfully, Sd/- M. Dana Kishore Commissioner & Director

Copy to the Commissioners of all ULBs in the State excluding GHMC {through RDMAs}

Copy to the Regional Director-cum-Appellate Commissioners of Municipal Administration of Warangal and Hyderabad

Copy to the Director of Town & Country Planning, Telangana State, Hyderabad

Copy submitted to the Special Chief Secretary to Government, MA & VD Department, Telangana Secretariat, Hyderabad

for Commissioner & Director