

FAQs

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1. What are all the municipal services available?

1. Property Tax
2. Water Tap Connections
3. Trade License
4. Trade License Renewal
5. Signage License for Advertisement
6. Mobile Tower Approval
7. Vacant Land Tax
8. Building Permissions
9. Road Cutting Permissions
10. Unified Birth & Death
11. Online payment of Water charges
12. Online payment of Property Tax

2. In how many Municipalities / Municipal Corporations the Municipal services are available?

S.No.	Name of the ULB	ULB website Link
1	Adibatla	https://adibatlamunicipality.telangana.gov.in/
2	Adilabad	https://adilabadmunicipality.telangana.gov.in/
3	Alair	https://alairmunicipality.telangana.gov.in/
4	Alampur	https://alampurmunicipality.telangana.gov.in/
5	Amangal	https://amangalmunicipality.telangana.gov.in/
6	Amarchinta	https://amarchintamunicipality.telangana.gov.in/
7	Ameenpur	https://ameenpurmunicipality.telangana.gov.in/
8	AndoleJogipet	https://andoljogipetmunicipality.telangana.gov.in/
9	Armoor	https://armoormunicipality.telangana.gov.in/
10	Atchampet	https://atchampetmunicipality.telangana.gov.in/
11	Atmakur	https://atmakurmunicipality.telangana.gov.in/
12	Badangpet	https://badangpetcorporation.telangana.gov.in/
13	Bandlaguda jagir	https://bandlagudajagircorporation.telangana.gov.in/
14	Banswada	https://banswadamunicipality.telangana.gov.in/
15	Bellampally	https://bellampallemunicipality.telangana.gov.in/
16	Bhainsa	https://bhainsamunicipality.telangana.gov.in/
17	Bheemgal	https://bheemgalmunicipality.telangana.gov.in/
18	Bhongir	https://bhongirmunicipality.telangana.gov.in/
19	Bhoothpur	https://bhoothpurmunicipality.telangana.gov.in/
20	Bhupalpally	https://bhupalapallymunicipality.telangana.gov.in/
21	Bodhan	https://bodhanmunicipality.telangana.gov.in/
22	Boduppall	http://boduppalcorporation.telangana.gov.in/
23	Bollaram	https://bollarammunicipality.telangana.gov.in/

S.No.	Name of the ULB	ULB website Link
24	Chandur	https://chandurmunicipality.telangana.gov.in/
25	Chennur	https://chennurmunicipality.telangana.gov.in/
26	Cherial	https://cherialmunicipality.telangana.gov.in/
27	Chityal	https://chityalmunicipality.telangana.gov.in/
28	Choppandandi	https://choppandandimunicipality.telangana.gov.in/
29	Choutuppal	https://choutuppalmunicipality.telangana.gov.in/
30	Devarakonda	https://devarakondamunicipality.telangana.gov.in/
31	Dhammaiguda	https://dhammaigudamunicipality.telangana.gov.in/
32	Dharmapuri	https://dharmapurimunicipality.telangana.gov.in/
33	Dornakal	https://dornakalmunicipality.telangana.gov.in/
34	Dubbaka	https://dubbakamunicipality.telangana.gov.in/
35	Dundigal	https://dundigalmunicipality.telangana.gov.in/
36	Gadwal	https://gadwalmunicipality.telangana.gov.in/
37	Gajwel	https://gajwelmunicipality.telangana.gov.in/
38	Ghatkesar	https://ghatkesarmunicipality.telangana.gov.in/
39	Gundlapochampally	https://gundlapochampallymunicipality.telangana.gov.in/
40	Haliya	https://haliyamunicipality.telangana.gov.in/
41	Husnabad	https://husnabadmunicipality.telangana.gov.in/
42	Huzurabad	https://huzurabadmunicipality.telangana.gov.in/
43	Huzurnagar	https://huzurnagarmunicipality.telangana.gov.in/
44	Ibrahimpattanam	https://ibrahimpattanamunicipality.telangana.gov.in/
45	Ieeja	https://ieejamunicipality.telangana.gov.in/
46	Jadcherla	https://badepallymunicipality.telangana.gov.in/
47	Jagityal	https://jagtialmunicipality.telangana.gov.in/
48	Jalpally	https://jalpallymunicipality.telangana.gov.in/
49	Jammikunta	https://jammikuntamunicipality.telangana.gov.in/
50	Jangaon	https://jangoanmunicipality.telangana.gov.in/
51	Jawaharnagar	https://jawaharnagarmunicipality.telangana.gov.in/
52	Kagaznagar	https://kagaznagarmunicipality.telangana.gov.in/
53	Kalwakurthy	https://kalwakurthymunicipality.telangana.gov.in/
54	Kamareddy	https://kamareddymunicipality.telangana.gov.in/
55	Karimnagar Mpl Corpn	https://karimnagarcorporation.telangana.gov.in/
56	Khammam Mpl Corpn	https://khammamcorporation.telangana.gov.in/
57	Khanapur	https://khanapurmunicipality.telangana.gov.in/
58	Kodad	https://kodadamunicipality.telangana.gov.in/
59	Kodangal	https://kodangalmunicipality.telangana.gov.in/
60	Kollapur	https://kollapurmunicipality.telangana.gov.in/
61	Kompally	https://kompallymunicipality.telangana.gov.in/
62	Korutla	https://korutlamunicipality.telangana.gov.in/
63	Kosgi	https://kosgimunicipality.telangana.gov.in/

S.No.	Name of the ULB	ULB website Link
64	Kothagudem	https://kothagudemunicipality.telangana.gov.in/
65	Kothakota	https://kothakotamunicipality.telangana.gov.in/
66	Kothapally	https://kothapallymunicipality.telangana.gov.in/
67	Kothur	https://kothurmunicipality.telangana.gov.in/
68	Kyathanpally	https://kyathanpallymunicipality.telangana.gov.in/
69	Luxettipet	https://luxettipetmunicipality.telangana.gov.in/
70	Madhira	https://madhiramunicipality.telangana.gov.in/
71	Mahaboobnagar	https://mahabubnagarmunicipality.telangana.gov.in/
72	Mahabubabad	https://mahabubabadmunicipality.telangana.gov.in/
73	Makthal	https://makthalmunicipality.telangana.gov.in/
74	Mancherial	https://mancherialmunicipality.telangana.gov.in/
75	Mandamarri	https://mandamarrimunicipality.telangana.gov.in/
76	Manikonda	https://manikondamunicipality.telangana.gov.in/
77	Manthani	https://manthanimunicipality.telangana.gov.in/
78	Manuguru	https://manugurumunicipality.telangana.gov.in/
79	Maripeda	https://maripedamunicipality.telangana.gov.in/
80	Medak	https://medakmunicipality.telangana.gov.in/
81	Medchal	https://medchalmunicipality.telangana.gov.in/
82	Meerpet	https://meerpetcorporation.telangana.gov.in/
83	Metpalli	https://metpallymunicipality.telangana.gov.in/
84	Miryalguda	https://miryalagudamunicipality.telangana.gov.in/
85	Mothkur	https://mothkurmunicipality.telangana.gov.in/
86	Nagaram	https://nagarammunicipality.telangana.gov.in/
87	Nagarkurnool	https://nagarkurnoolmunicipality.telangana.gov.in/
88	Nakrekal	https://nakrekalmunicipality.telangana.gov.in/
89	Nalgonda	https://nalgondamunicipality.telangana.gov.in/
90	Nandikonda	https://nandikondamunicipality.telangana.gov.in/
91	Narayanpet	https://narayanpetmunicipality.telangana.gov.in/
92	Narayankhed	https://narayankhedmunicipality.telangana.gov.in/
93	Narsampet	https://narasmpetmunicipality.telangana.gov.in/
94	Narsapur	https://narsapurmunicipality.telangana.gov.in/
95	Narsingi	https://narsingimunicipality.telangana.gov.in/
96	Naspur	https://naspurmunicipality.telangana.gov.in/
97	Neredcherla	https://neredcherlamunicipality.telangana.gov.in/
98	Nirmal	https://nirmalmunicipality.telangana.gov.in/
99	Nizamabad	https://nizamabadcorporation.telangana.gov.in/
100	Nizampet	https://nizampetcorporation.telangana.gov.in/
101	Palvancha	https://palwanchamunicipality.telangana.gov.in/
102	Parakal	https://parakalamunicipality.telangana.gov.in/
103	Parigi	https://parigimunicipality.telangana.gov.in/

S.No.	Name of the ULB	ULB website Link
104	Pebbair	https://pebbairmunicipality.telangana.gov.in/
105	Pedda Amberpet	https://peddaamberpetmunicipality.telangana.gov.in/
106	Peddapalli	https://peddapallimunicipality.telangana.gov.in/
107	Peerzadiguda	https://peerzadigudacorporation.telangana.gov.in/
108	Pochampally	https://pochampallymunicipality.telangana.gov.in/
109	Pocharam	https://pocharammunicipality.telangana.gov.in/
110	Raikal	https://raikalmunicipality.telangana.gov.in/
111	Ramagundam Mpl Corpn	https://ramagundamcorporation.telangana.gov.in/
112	Ramayampet	https://ramayampetmunicipality.telangana.gov.in/
113	Sadasivapet	https://sadasivpetmunicipality.telangana.gov.in/
114	Sangareddy	https://sangareddymunicipality.telangana.gov.in/
115	Sattupalli	https://satupallymunicipality.telangana.gov.in/
116	Shadnagar	https://shadnagarmunicipality.telangana.gov.in/
117	Shamshabad	https://shamshabadmunicipality.telangana.gov.in/
118	Shankarpally	https://shankarpallymunicipality.telangana.gov.in/
119	Siddipet	https://siddipetmunicipality.telangana.gov.in/
120	Sircilla	https://siricillamunicipality.telangana.gov.in/
121	Sulthanabad	https://sulthanabadmunicipality.telangana.gov.in/
122	Suryapet	https://suryapetmunicipality.telangana.gov.in/
123	Tandur	https://tandurmunicipality.telangana.gov.in/
124	Tellapur	https://tellapurmunicipality.telangana.gov.in/
125	Thoopran	https://thoopranmunicipality.telangana.gov.in/
126	Thorrur	https://thorrurmunicipality.telangana.gov.in/
127	Thukkuguda	https://thukkugudamunicipality.telangana.gov.in/
128	Thumkunta	https://thumkuntamunicipality.telangana.gov.in/
129	Thurkayamjal	https://turkayamjalmunicipality.telangana.gov.in/
130	Tirumalagiri	https://tirumalagirimunicipality.telangana.gov.in/
131	Vemulavada	https://vemulavadamunicipality.telangana.gov.in/
132	Vikarabad	https://vikarabadmunicipality.telangana.gov.in/
133	Waddepalle	https://waddepalleemunicipality.telangana.gov.in/
134	Wanaparthy	https://wanaparthyemunicipality.telangana.gov.in/
135	Warangal Mpl Corpn	http://gwmc.gov.in/
136	Wardhannapet	https://wardhannapetmunicipality.telangana.gov.in/
137	Wyra	https://wyramunicipality.telangana.gov.in/
138	Yadagirigutta	https://yadagiriguttamunicipality.telangana.gov.in/
139	Yellandu	https://yellandumunicipality.telangana.gov.in/
140	Yellareddy	https://yellareddymunicipality.telangana.gov.in/
141	Zaheerabad	https://zaheerabadmunicipality.telangana.gov.in/

3. Where can I apply for municipal services?

1. **Online Web portal** – <https://cdma.cgg.gov.in/CDMA> or Respective Municipal website
2. **Mobile App** -
https://play.google.com/store/apps/developer?id=Director+of+Municipal+Administration,+Telangana&hl=en_IN&gl=US (URL for download of Mobile App by selecting respective Municipality)
3. **Meeseva centers**
4. **Citizen Service Centres at respective Municipalities / Municipal Corporations**
5. **Chatbot (WhatsApp) - 9000253342**

4. What is the time line, Documents, Procedures for availing the online services? How can I apply and track the status of application ?

Service	Documents Required	Time Frame	Procedure	Online Application link	Tracking Application Status
Property Tax	<ol style="list-style-type: none"> 1. Registered document of property or Patta certificate 2. Building permission 3. Photo of the property 4. Building Permission Copy 5. Occupancy Certificate 	15 Days	https://cdma.cgg.gov.in/CDMA_PT/Uploads/UserManual/PT.pdf	https://cdma.cgg.gov.in/CDMA_PT/SelfAssessment/SelfAssessment	-
Water Tap Connections	<ol style="list-style-type: none"> 1. Property Tax Receipt(Latest) 2. Food Security/BPL Certificate 3. Self-Declaration Form 	14 Days	https://cdma.cgg.gov.in/CDMA_WT/Uploads/UserManual/WT.pdf	https://cdma.cgg.gov.in/cdma_wt/WaterTap/NewWaterTapConnection	https://cdma.cgg.gov.in/CDMA_WT/WaterTap/ApplicationStatus
Trade License	<ol style="list-style-type: none"> 1. ID Proof ([Aadhaar Card - Individual], [PAN/Incorporation Certificate - Business]) 2. Lease Deed/Legal Occupancy ([Owner -Property Tax Receipt], [Tenant - Owner Occupancy Certificate]) 	Instant	https://cdma.cgg.gov.in/CDMA_TRADE/Uploads/UserManual/TL.pdf	https://cdma.cgg.gov.in/cdma_trade/NewTrade/SaveNewTrade	-
Trade License Renewal	<ol style="list-style-type: none"> 1. Existing Trade License Number 2. Payment 	Instant	https://cdma.cgg.gov.in/CDMA_TRADE/Uploads/UserManual/TL.pdf	https://cdma.cgg.gov.in/CDMA_ARBS/CDMA_PG/TLMENU	-
Signage License for Advertisement	<ol style="list-style-type: none"> 1. Advertisement Photo1 & 2 2. Structural Stability Certificate (SSC) 3. Location Plan 4. NoC 	15 Days	https://emunicipal.telangana.gov.in/Files/MoDules/SignageLicense/UserManual.pdf	https://cdma.cgg.gov.in/cdma_advt	https://cdma.cgg.gov.in/CDMA_ADVT//Advt/ApplicantStatus
Mobile Tower	<ol style="list-style-type: none"> 1. Location Plan/ Site Plan 	30 Days	https://emunicipal.telangana.gov.in/Files/MoDules/SignageLicense/UserManual.pdf	https://cdma.cgg.gov.in/cdma_advt	https://cdma.cgg.gov.in/CDMA_ADVT//Advt/ApplicantStatus

Service	Documents Required	Time Frame	Procedure	Online Application link	Tracking Application Status
Approval	<ol style="list-style-type: none"> 2. Elevation Plan & Sections 3. Structural Stability Certificate 4. Ownership Doc with Attestation 5. Lease agreement between Building/Site Owner and Applicant 6. Agency Network Provider Agreement 7. Indemnity Bond 8. NoC from House/Site Owner 9. Permission based on SACFA 10. Property Tax Receipt 		ngana.gov.in/Files/Modules/MobileTowerApproval/UserManual.pdf	n/cdma_mt	g.gov.in/CDMA/MT/CitizenCommon/ApplicationStatus
Vacant Land Tax	Registered Document	15 days	https://emunicipal.telangana.gov.in/Files/Modules/VacantLandTax/PROCEDURE_FOR_VLT_self_assessment-final.pdf	https://cdma.cgg.gov.in/cdma_vlt	https://cdma.cgg.gov.in/CDMA/VLT/CitizenCommon/ApplicationStatus
Building Permissions/ Layout permission/ Occupancy certificate	https://tsbpass.telangana.gov.in/others/checklist	https://tsbpass.telangana.gov.in/others/timelines	https://tsbpass.telangana.gov.in/others/manuals	https://tsbpass.telangana.gov.in/building-permission	https://tsbpass.telangana.gov.in/application-tracker
Road Cutting Permissions	<ol style="list-style-type: none"> 1. Covering Letter Requesting the Road Cutting / Right of Way Permission. 2. Route/Road Map with Clear Road Dimension Details, Planned Activities, Location/Address. 	7 days	https://emunicipal.telangana.gov.in/Files/Modules/RoadCuttingPermissions/G.O.Ms.%20No.52.pdf	https://ts-roadcutting.cgg.gov.in/LoginEODB.do	https://ts-roadcutting.cgg.gov.in/LoginEODB.do
Unified Birth &Death	<p>Corrections in Birth Certificate – Any one of the below documents</p> <ol style="list-style-type: none"> 1. Original Birth Certificate issued by the Registrar of Birth 	7 days	https://cdma.cgg.gov.in/cdma/files/CitizenServices/ApplyingforBirthorDeathCertificate.pdf	https://ts.meeseva.telangana.gov.in/meeseva/login.htm	http://ubdmis.telangana.gov.in/searchSTMSTxnID.do?pstcode

Service	Documents Required	Time Frame	Procedure	Online Application link	Tracking Application Status
	<p>2) Declaration by Parent(s) attested by two gazetted officers</p> <p>Corrections in Death Certificate – Any one of the below documents 1) Original Death Certificate issued by the Registrar of Death 2) In case of Medico Legal cases for death events, certificate from the concerned</p> <p>Child Name inclusion – Application Form * (Duly signed by both parents if the child is less than 3 years)</p> <p>Birth Certificate – No documents required</p> <p>Death Certificate - No documents required</p>				<p>=35&style=bluet heme</p>

5. What if any wrong declaration given during self assessment of Property Tax?

If any wrong declaration of self assessment of Property Tax the Municipal Commissioner will revise the tax and collect the difference tax along with 25 times of property Tax as one time penalty and penal action.

6. What if any wrong declaration given during self assessment of Trade license?

If any wrong declaration of self assessment of Trade license the Municipal Commissioner will revise the tax and collect the difference tax along with 25 times of Trade license fee as one time penalty

7. Where can I raise my Service/Complaint grievance?

You can raise your complaint or service request by selecting Municipality /Corporation
<http://egovindia.in/ulbwisecomplaints/index.php>

8. Where can I track my service grievance?

You track the grievance status by giving complaint number in
<http://egovindia.in/ulbwisecomplaints/complaintracking.php>

9. Any helpline number for service grievance

Call : 040-23120410, Email ID : cdmasupport@cgg.gov.in